

From: Jeff Boody
To: Microsoft ATR
Date: 12/3/01 7:43pm
Subject: DOJ/Microsoft Antitrust Settlement

DOJ,

I believe that this settlement is a step in the right direction, however Microsoft is already several steps ahead. One example is Microsoft's MSN network. I currently use Qwest.net as my internet provider but recently received a letter from Qwest which announced that they had "formed an alliance with Microsoft Network (MSN)." The letter informed that I MUST transition my account to avoid service interruption. In addition, the letter states that "MSN Internet Access is available to users of the Windows (R) 98 or later operating systems."

This action seems to have been taken without regard to users of non-Microsoft operating systems (except for Mac OS 8.6 or later ONLY). As a Linux user, I especially despise this action. Qwest has made no attempt to inform customers how to obtain an internet provider other than MSN. Hopefully one of their customer representatives will be helpful in resolving this problem.

I know that this is just one example, but I don't think that the current settlement will be very successful in resolving problems such as this.

Sincerely,

Jeff Boody

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